# Investor Call on Preliminary Figures 2022

February 22, 2023

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## Today's Speakers



Jörg Tewes, CEO



Jan-Dirk Henrich, CFO/COO

### New CEO since January 2023

### Jörg Tewes



#### **Background**

- Technology industry veteran with more than 30 years of experience in bringing innovative products to market and driving growth in the US and Europe
- 15 years with different US companies in Silicon Valley
- Over a decade of experience in database technologies
- Held leadership positions at Amazon, Avegant, Logitech, Avid, Poet Software
- P&L responsibility over \$1 B
- Last position: senior leadership role at Amazon, driving the development and commercialization of its tablet, e-reader and video communication technologies
- Experience in leading companies from venture funding to IPO
- Serves as angel investor and mentor to technology start-ups
- Degree in Computer Science from the Technical University of Berlin



### Overall CEO priorities and focus of first 90 days



 Review current strategy, product roadmap and Go-To-Market plan, refine and update as needed

- Meet and learn from existing customers and prospects
- Drive customer centric culture
- Evolve existing and standardize new business processes and mechanisms
- Employer branding, best practices for searching & hiring talent, regional talent acquisition strategy, leadership principles and people performance reviews

#### First 90 days results

- Updated and refined strategy
- Implement quick wins and necessary "must-do's"
- Implement key metrics to drive future success



### **Topics for today**

- 1. Business Performance 2022
- 2. Financial Results 2022
- 3. Outlook
- 4. Q&A



### **Business Performance 2022**

### Summary of key points

#### **FINANCIALS 2022**

(2022 figures are preliminary and unaudited)

ARR: 35.6m€ (+17%)

Revenue: 33.2m€ (+21%)

Adj. EBITDA: -13.4m€ (2021: -33.8m€ L4L\*)

**Liquid Funds: 12.7m**€ (Dec 31, 2021: 27.2m€)

- Double digit increase in ARR and Group Revenue
- 18 new customer wins in 2022 and roughly 90 existing customers upselling their contracts.
- Net Revenue Retention remains on a high level, but came down due to slower gross upselling activity related to the overall economic environment
- Profitability continues to improve Adj. EBITDA at the upper end of guidance
- Profitability on a quarterly basis expected in the second half of 2023
- Strong reduction of cash consumption. Liquid funds at the upper end of guided range
- Despite difficult market environment, long term growth drivers remain intact
- More focus on profitability 2025 growth targets to be adjusted

ARR
42.5 to 44.0m€
(at constant currency)

Adj. EBITDA -3 to -1 m€

**Liquid Funds** 9 to 11 m€

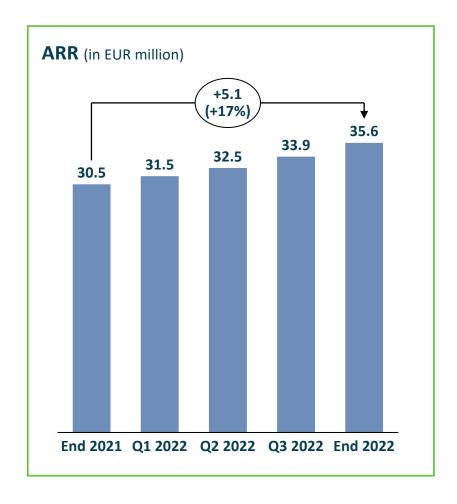
Outlook 2023

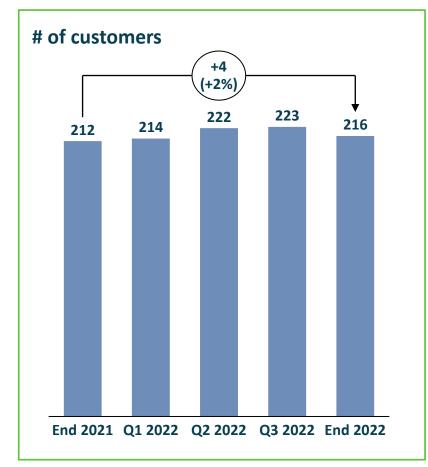
<sup>\*</sup> Excluding capitalized own work



### ARR development by quarter – end'22

(Unaudited figures)



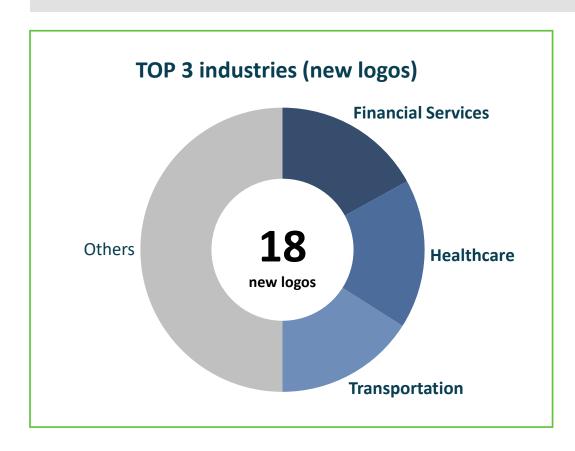


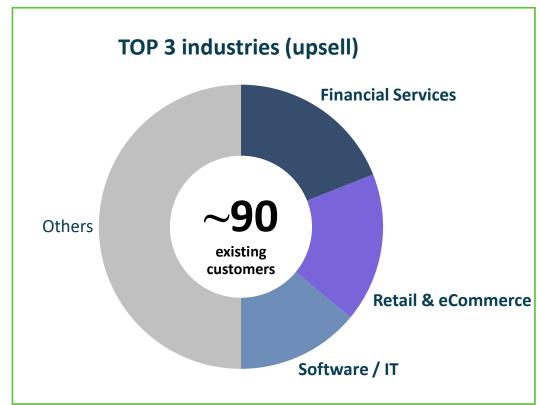
- Overall ARR development strongly influenced by macroeconomic situation 2022
- Overall smaller deal-sizes, delays of investment decisions, and consolidation of system landscapes at customers
- High customer churn in Q4 driven by US market; EMEA Central and EMEA North with stable churn rates vs prior year



### Increasing footprint in key verticals

#### **New ARR 2022**

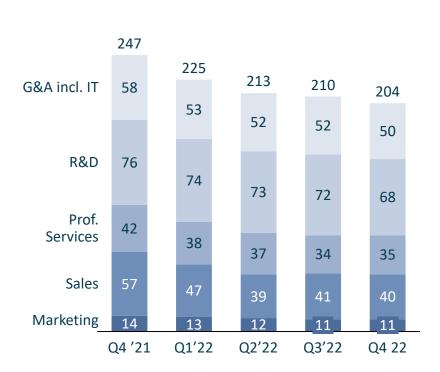






# Headcount development by quarter In # of people

#### By function



#### By region



- Major efficiency improvement as we were able to increase ARR and reduce headcount at the same time
- Go-to-market teams enter 2023 nearly fully staffed and in their target structure
- Average headcount of around 200 planned for 2023



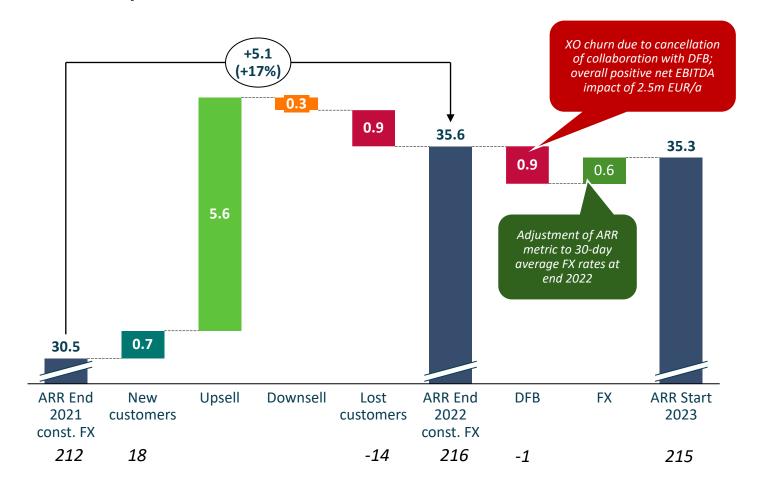
### **Financial Results 2022**



### ARR/AAC development 2022 – Global

### In EUR million, # of customers

Customers

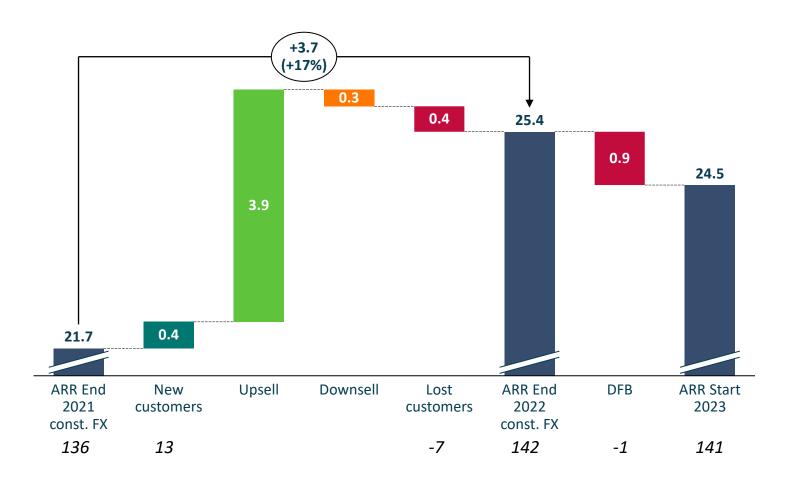


- Gross ARR retention rate at 118% (vs. 125% in PY)
- Net ARR retention rate at 115% (vs. 121% in PY)
- ARR churn rate at 4% (vs. 4% in PY)
- Customer churn rate at 7% (vs. 5% in PY)



### ARR/AAC development 2022 – EMEA Central

### In EUR million\*, # of customers



#### **Comments**

- Gross ARR retention rate at 118% (vs. 118% global)
- Net ARR retention rate at 115% (vs. 115% global)
- ARR churn rate at 3% (vs. 4% global)
- Customer churn rate at 5% (vs. 7% global)

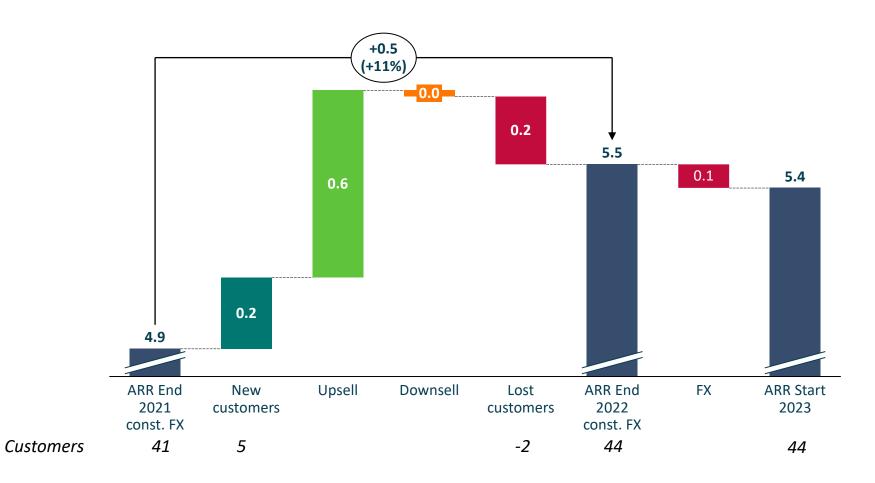
Customers

<sup>\*</sup>At comparable FX rates and methodology



### ARR/AAC development 2022 – EMEA North & EM

### In EUR million\*, # of customers



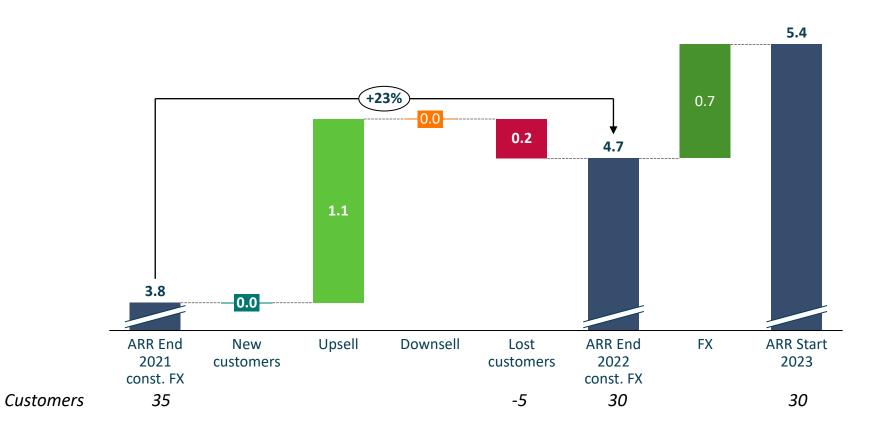
- Gross ARR retention rate at 111% (vs. 118% global)
- Net ARR retention rate at 107% (vs. 115% global)
- ARR churn rate at 4% (vs. 4% global)
- Customer churn rate at 5% (vs. 7% global)

<sup>\*</sup>At comparable FX rates and methodology



### ARR/AAC development 2022 – Americas

### In EUR million\*, # of customers



- Gross ARR retention rate at 130% (vs. 118% global)
- Net ARR retention rate at 123% (vs. 115% global)
- ARR churn rate at 6% (vs. 4% global)
- Customer churn rate at 14% (vs. 7% global)

<sup>\*</sup>At comparable FX rates and methodology



### P&L Adjustments

#### In EUR million

2022 figures are preliminary and unaudited

|                        | 2022<br>(rep.) | 2021<br>(rep.) | Adjustments 2022 | Adjustments 2021 | 2022<br>(adj.) | 2021<br>(adj.) |
|------------------------|----------------|----------------|------------------|------------------|----------------|----------------|
| Revenue                | 33.2           | 27.5           | -                | -                | 33.2           | 27.5           |
| Gross Profit           | 31.5           | 26.5           | -                | -                | 31.5           | 26.5           |
| Personnel expenses     | -29.8          | -39.3          | +1.1             | +1.5             | -28.7          | -37.8          |
| Other income / expense | -13.8          | -12.9          | -2.4             | -7.4             | -16.2          | -20.3          |
| EBITDA                 | -12.1          | -25.6          | -1.3             | -5.9             | -13.4          | -31.6          |
| EBIT                   | -14.9          | -28.5          | -1.3             | -5.9             | -16.2          | -34.4          |
| EBT                    | -15.0          | -28.4          | -1.3             | -5.9             | -16.3          | -34.3          |
| Net income             | -15.0          | -29.3          | -1.3             | -5.9             | -16.3          | -35.2          |

#### **Adjusted effects**

- Costs for IPO and equity increase in 2020
- IPO-related Stock
   Appreciation Rights
   (SAR) for employees
- IPO-related Stock
   Appreciation Rights
   (SAR) for board members



### Revenue and Cost Development

2022 figures are preliminary and unaudited

| In EUR million                  |  |  |
|---------------------------------|--|--|
| Revenue                         |  |  |
| - thereof recurring revenue     |  |  |
| - thereof non-recurring revenue |  |  |
| Gross Profit                    |  |  |
| Personnel expenses (adj.)       |  |  |
| Training and Recruiting         |  |  |
| Marketing                       |  |  |
| IT infrastructure               |  |  |
| Others (adj.)                   |  |  |
| Total Costs (adj.)              |  |  |
| EBITDA (adj.)                   |  |  |
| EBITDA (adj. w/o own work)      |  |  |

| Q4 2022 | Q4 2021 | Change |
|---------|---------|--------|
| 8.4     | 8.1     | +4%    |
| 8.4     | 6.6     | +28%   |
| 0.0     | 1.5     | -100%  |
| 7.9     | 7.6*    | +4%    |
| -7.0    | -10.9   | -36%   |
| -0.2    | -0.3    | -33%   |
| -1.8    | -2.4    | -25%   |
| -0.5    | -0.3    | 67%    |
| -2.9    | -2.2    | +22%   |
| -12.6   | -16.1   | -22%   |
| -4.7    | -8.6    | -45%   |
| -4.7    | -9.0    | -48%   |

| 2022  | 2021  | Change |  |
|-------|-------|--------|--|
| 33.2  | 27.5  | +21%   |  |
| 31.5  | 24.7  | +28%   |  |
| 1.7   | 2.8   | -39%   |  |
| 31.1  | 26.5* | +17%   |  |
| -28.7 | -37.8 | -24%   |  |
| -0.7  | -1.9  | -63%   |  |
| -6.8  | -10.9 | -38%   |  |
| -1.5  | -1.4  | +7%    |  |
| -6.7  | -6.0  | +12%   |  |
| -44.5 | -58.1 | -23%   |  |
| -13.4 | -31.6 | -58%   |  |
| -13.4 | -33.8 | -60%   |  |

- Overall >20% revenue growth at > 20% lower cost base, underlining impact of efficiency gains
- Biggest savings in personnel cost and marketing expenses
- IT Infrastructure and Other cost higher than 2021 due to one-off expenses for big IT infrastructure projects and changes in leadership (e.g., CEO search, renewal of supervisory board)

<sup>\*</sup> incl. capitalized own work



### Quarter-by-quarter cost and EBITDA

### In EUR million, in percent

2022 figures are preliminary and unaudited

|                            | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 |
|----------------------------|---------|---------|---------|---------|
| Revenue                    | 7.7     | 8.4     | 8.7     | 8.4     |
| Gross Profit               | 7.2     | 7.8     | 8.2     | 7.9     |
| Personnel expenses (adj.)  | -7.6    | -7.0    | -7.1    | -7.0    |
| Training and Recruiting    | -0.1    | -0.1    | -0.2    | -0.2    |
| Marketing                  | -1.7    | -1.5    | -1.8    | -1.8    |
| IT infrastructure          | -0.3    | -0.3    | -0.4    | -0.5    |
| Others (adj.)              | -1.2    | -1.1    | -1.5    | -2.9    |
| Total Costs (adj.)         | -11.0   | -10.0   | -10.9   | -12.6   |
| EBITDA (adj.)              | -3.8    | -2.2    | -2.7    | -4.7    |
| EBITDA (adj. w/o own work) | -3.8    | -2.2    | -2.7    | -4.7    |

| FY 2022 | FY 2021 | Δ%   |
|---------|---------|------|
| 33.2    | 27.5    | +21% |
| 31.1    | 26.5*   | +17% |
| -28.7   | -37.8   | -24% |
| -0.7    | -1.9    | -63% |
| -6.8    | -10.9   | -38% |
| -1.5    | -1.4    | +7%  |
| -6.7    | -6.0    | +12% |
| -44.5   | -58.1   | -23% |
| -13.4   | -31.6   | -58% |
| -13.4   | -33.8   | -60% |
|         |         |      |

#### **Q4 profit impacts**

- Lower one-off-revenues compared to Q1-Q3 leading to net lower revenues in Q4 despite continued ARR growth
- Finalization of internal IT projects with higher advisory and project expenses
- 0.5m EUR one-off impairment of projectsin-development due to stop of capitalization of own work
- Significant amount of annual expenses billed and paid in Q4

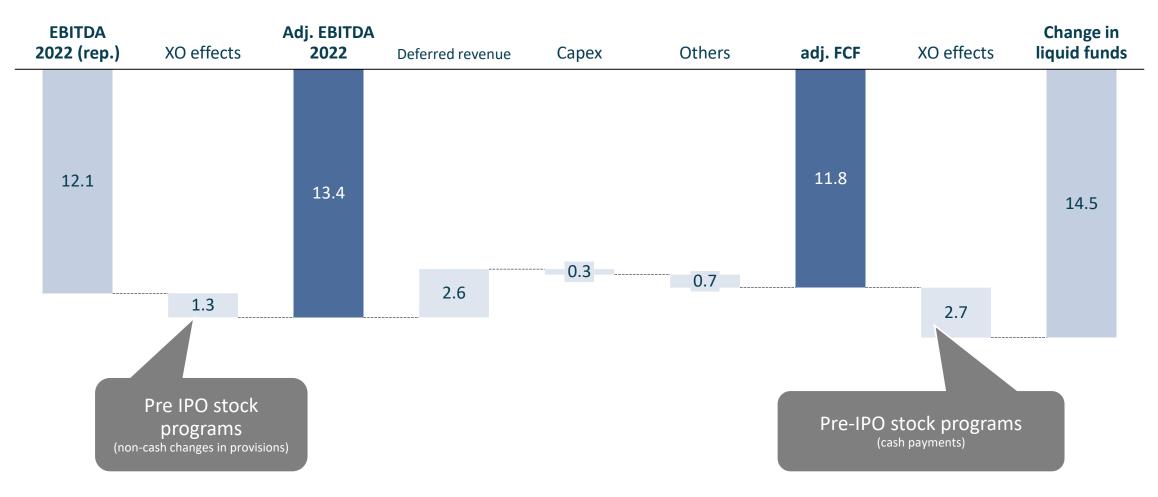
<sup>\*</sup> incl. capitalized own work



### EBITDA to cashflow reconciliation 2022

#### In EUR million

2022 figures are preliminary and unaudited

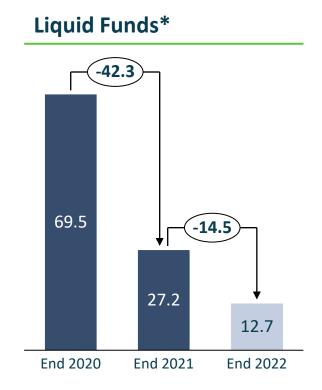




### Liquid Funds and adj. EBITDA

#### In EUR million

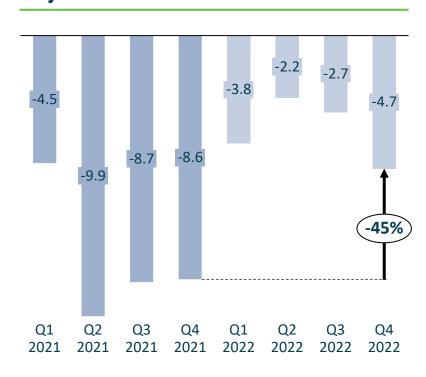
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#### Δ Liquid Funds excl. XO\*\*



#### Adj. EBITDA\*\*



<sup>\*</sup> incl. short term financial assets

<sup>\*\*</sup> excl. non-recurring effects from pre-IPO stock programs and costs of equity increase



### Outlook 2023

### Financial Outlook 2023

2022 (prelim) 35.3 m€ ARR/AAC\* (ex DFB, at 2022 eop FX) Adj. EBITDA\*\* -13.4 m€ **Liquid Funds eop** 12.7 m€

2023 42.5 to 44.0 m€ (ex DFB, at 2022 eop FX) -3 to -1 m€ 9 - 11 m€

#### Mid-term target

- ARR-Growth will continue in a dynamic market environment
- Focus on profitability
- Originally planned 100m€ ARR in the course of 2025 no longer considered likely by management
- Updated mid-term perspective to be provided once higher visibility on economic environment and traction of new initiatives given

Incl. 1.8 m€ of XO cash out for pre IPO stock programs

<sup>\*</sup> Average Annual Revenue (Subscriptions) / Average Annual Consumption (Consumption based pricing)

<sup>\*\*</sup> Excluding effects from pre IPO stock programs



### Financial calendar 2023

|      | February 22 | FY 2022 preliminary results  Webcast & Roadshow                |  |  |
|------|-------------|--|--|--|
|      | May 10      | FY 2022 (audited) & Q1 2023 trading update  Webcast & Roadshow |  |  |
|      | May 16      | Spring Conference Frankfurt                                    |  |  |
| 2023 | May 31      | Stockpicker Conference  Hauck & Aufhäuser.                     |  |  |
| 2023 | June 23     | Annual General Meeting  Physical or virtual tbd.               |  |  |
|      | August 16   | H1 2023 report Webcast & Roadshow                              |  |  |
|      | November 14 | Q3 2023 trading update  Webcast & Roadshow                     |  |  |
|      | November 29 | <b>EK-Forum</b> Frankfurt                                      |  |  |

Q&A

## Thank You